

Alternative Markets Claims Team

Professional Liability

Our claims philosophy

QBE is committed to responsible claims management and quality customer service. Our world-class claims handling expertise makes it possible to resolve and pay claims quickly and efficiently. QBE is proud of our in-house, dedicated professional lines claims team with industry specialization and product expertise. Our customers can count on our commitment to superior service pre-loss and post loss.



Dena Greenwood

AVP, Specialty Programs

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Dena Greenwood is the Assistant Vice President for Specialty Programs for QBE North America. In this role, she is responsible for claims oversight and manages a team of claims professionals for several professional liability programs within QBE's Alternative Markets division. Dena's team manages the following E&O programs: accountants and wealth management advisors; architects and engineers; insurance agents; lawyers, mortgage brokers and title agents; public entities; and collection agencies. Prior to joining QBE, Dena was Senior Claims Counsel for XL Catlin and an attorney at Thompson, Coe, Cousins & Irons, LLP. During her twelve years in private practice, Dena was solely focused on defending and counseling a wide range of professionals in state and federal court, as well as state licensing commissions. Dena earned a Bachelor of Science degree in Accounting from the University of North Texas and a Juris Doctorate from South Texas College of Law. She was recognized by Texas Super Lawyers as a "Rising Star."



Angela Gette

Senior Claims Technical Specialist

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Angela Gette joined QBE North America in May 2016 and currently handles professional liability claims involving lawyers, accountants, physicians, non-physician health care providers, hospitals, and acute care facilities. Prior to joining QBE, Angela was a partner at a boutique litigation firm in Dallas. During her twelve years in private practice, Angela prosecuted and defended a number of complex, high-value matters involving professional negligence, premises liability, catastrophic personal injury, and commercial disputes. She has extensive first-chair trial experience and has presented oral argument at both state and federal appellate courts. While in private practice, Angela was named a Texas Super Lawyer "Rising Star" by Thomson Reuters (as published in Texas Monthly magazine) in 2014, 2015 and 2016. She has presented at both local and national conferences and has been a guest speaker at Texas A&M University School of Law. Angela earned her Bachelor of Science in Business Administration from Georgetown University with a dual concentration in finance and human resources management and her Juris Doctorate from Southern Methodist University Dedman School of Law.



Lindsey Lawrence

Senior Claims Technical Specialist

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Lindsey Lawrence serves as a Senior Claims Technical Specialist for Professional Liability Claims for QBE North America. She is responsible for handling professional liability claims involving lawyers, architects and engineers and accountants. Prior to joining QBE, Lindsey practiced law for ten years. Her practice focused on insurance coverage and insurance defense work. Lindsey's experience includes insurance coverage analysis and disputes in the areas of commercial general liability, excess and umbrella liability, commercial property, auto liability, and private client group and personal lines. Her practice involved a variety of claims in both state and federal court, including claims of coverage for construction defects, property damage, employee injury, oil and gas industry claims, and defending against homeowners' claims related to catastrophic losses. Lindsey earned a Bachelor of Arts degree from the University of Texas at Austin, with a dual major in the Plan II Honors Program and Russian, East European and Eurasian Studies, and a Juris Doctorate from the Southern Methodist University Dedman School of Law. In 2017, Lindsey was named a Texas Super Lawyers Rising Star for Insurance Coverage.

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